## 2024 Employee Assistance Program

EAP Wellness Seminars and Management Trainings Catalog



881065i 10/23 © 2023 Cigna Healthcare

## Contents

7

## Real support for real life.

Illes

#### Wellness seminars and management trainings are an important part of the Employee Assistance Program (EAP) benefit.

Your EAP offers access to a broad range of seminars to help employees and managers reduce stress, stay healthy and perform at their best – which helps your organization perform at its best, too.

The EAP wellness seminar and management training catalog has over 175 topics to offer to your workforce. These seminars have been researched and developed by subject-matter experts. Our seminar presenters are licensed clinicians and/or professional speakers with extensive experience in the field of employee assistance and counseling.

Wellness seminars are generally an hour in length and management seminars are one to two hours. Most presentations include a combination of lecture, discussion, experiential exercises and handouts.

Your Employer Service Coordinator – Jana McCusker – can help you explore all of the offerings to find the right fit. They can identify an individual seminar or suggest topics to create a multi-seminar series.

## Planning a seminar

#### How do I make a request?

To request a seminar for your employees, please contact Jana McCusker at 603-506-7646 or jmccusker@schoolcare.org.

#### What is the cost?

Your company has purchased a bank of Employer Service Hours (ESH) that may be used for on-site services, including wellness seminars. The number of ESH deducted is dependent on the length and type of the seminar selected.

Please refer to your organization's policy governing the use of ESH, or contact your Employer Service Coordinator team for more information.

#### Can I host a webinar or virtual seminar?

Seminar topics are available to be presented in a webinar format. These are scheduled in the same manner as an in-person training. Your organization is responsible for all technology to support webinar delivery.

EAP seminar materials are copyrighted and cannot be recorded, modified, or reproduced.

#### What if I need to change or cancel a scheduled seminar?

If there is a need to cancel, change, or reschedule a seminar, please call **Jana McCusker at 603-506-7646 or <u>jmccusker@schoolcare.org</u> at least five business days in advance of the seminar date.** 

Please note that ESH will be deducted from your account for cancellations/changes with less than five full business days' notice.

EAP seminars are intended for domestic audiences only. They are not available for international audiences.

### Pre-seminar to-do list

#### **Plan ahead**

Please give us at least 4 weeks notice (6-8 weeks notice for legal or financial seminars) to allow enough time to organize an effective seminar for your organization.

#### 1. Review your organization's training needs when selecting a topic. Consider:

- Offering orientations to the EAP to better understand the benefit
- Mandatory training needs
- Employee or manager skill development opportunities
- Recurring issues or needs in the workforce (e.g., parenting or senior care needs, health or fitness information, diversity, stress management)
- 2. Contact the Employer Service Coordinator team to initiate a seminar request:
  - Review team schedules and calendar to determine preferred dates and times for a seminar. (Please note the time frames required for your selected topics in the seminar listing.)
  - Complete the Seminar Request Form and email to **jmccusker@schoolcare.org.**
  - To consult on available topics that meet your training needs, Jana McCusker at 603-506-7646 or jmccusker@schoolcare.org.

#### 3. Complete housekeeping and logistical tasks:

- Book conference room for on-site seminars or create webinar link for webinar presentations.
- Schedule equipment and tech support availability (site is responsible for providing any technical equipment, such as laptop or projector).
- Send out a seminar announcement or webinar link to expected attendees using your internal promotional channels: intranet, email, etc. Promotional communications will be provided by your Employer Service Coordinator team.

#### I-2 weeks prior

- Make contact with the presenter to confirm date, time, directions, security procedures, room or webinar setup, and estimated number of participants. Discuss any special concerns you have about the seminar or audience.
- Send reminder notice to expected attendees through identified communication channels.
- Confirm equipment/tech support.
- Alert security and/or front desk that presenter will be coming to the site.

#### Day of presentation

- Work with presenter and/or tech support to ensure that equipment is functioning properly. For virtual presentations, log into webinar platform early to troubleshoot any technical issues.
- Be available for any problems.
- After the seminar, complete HR seminar evaluation form that was provided to you from your Employer Service Coordinator team. This feedback helps us improve the quality of future seminars.

## What's new? 2024 catalog additions

Your feedback is very important to us. So, each year we create a variety of new seminars for you to offer to your workforce. We also update our existing seminars with the latest content. To learn more about this new material, contact your Employer Service Coordinator team. **Icons indicate available time frames and formats for each topic.** 

60

60

#### **New Seminars for Employees**

#### Adapting to a Return to the Workplace

When it comes to where we work, any change can be stressful. Gain strategies for coping with difficult emotions and practical concerns as you navigate this transition.

#### **Caregiving IOI**

Caregiving comes in all shapes and sizes, but there are some key aspects that most scenarios have in common. Review strategies and basic best practices to manage this often challenging role more effectively.

#### Eat Well to Feel Well: Food and Your Mental Health

Science tells us that there is a direct relationship between what we eat and how we feel. Learn about the gut brain connection, nutrients for mental health and how to put a balanced, mood-boosting diet into practice.

#### **Everyday Mindfulness**

Developing a mindful perspective has the power to reduce your sense of stress and boost your spirit. We'll talk about simple, in-the-moment ways to weave it into everyday life.

#### **Minding Your Mental Health**

When investing in your health, don't forget mental health! Explore how self-care can help build emotional strength, stability, and vitality and how professional support can play a role.

#### The Power of Connection: Healthy Relationships

Research consistently shows that social connections are crucial to our well-being. Learn the ingredients of a meaningful connection, strategies for enriching existing relationships, and tips on making new ones!

#### **New Management Trainings**

#### **Beating Burnout for Managers**

Are you burned out at work? What about your team? Learn to spot the signs of burnout and explore proactive strategies to help you get ahead of it.

#### Supporting Employees During Stressful Current Events

Distressing current events can impact the workplace. Discuss how you can provide sensitive support and help your workforce reclaim balance.

#### Supporting Employees Through Change: Returning to the Workplace

Managing the transition to in-office or hybrid work arrangements can be challenging. Learn about common reactions to change and gain tools to help support your team and keep your balance.

Available formats:

s: <u>30</u> min

30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email <u>jmccusker@schoolcare.org</u>. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice. 60

60

60







## What's new?

#### **New Legal and Financial Seminars**

#### #Adulting: Surviving to Thriving

Adulting can be overwhelming, but it doesn't have to be. We'll explore opportunities and decisions for managing your finances as an adult and provide some strategies for overcoming common obstacles.

## Balancing Your Financial & Emotional Well-being

Stress is something we all experience. Financial and emotional strains are common. We'll walk through several financial challenges and offer tips on how to manage them. We'll also talk about how to work with resources and how professionals can help.

#### Smart Money Moves: Tips for Major Purchases

30 60

60

60

#### Big purchases take some special planning. We will discuss factors such as buying now versus later, saving versus financing, and buying versus leasing. We'll also explore credit and budget implications, as well as saving money in the long term.

#### Now Available in Spanish

Coping and Resilience in Challenging Times	60
Know Your Numbers	60
Minding Your Mental Health	60



## Orientation to EAP Benefits and services



The EAP offers access to a broad range of services to support managers and help employees optimize their total health – physical, emotional and social – so they can come to work focused, positive and ready to perform at their full potential. Orientation seminars can help your managers and employees learn more about EAP and what it can do for them. **Icons indicate available time frames and formats for each topic. Note that 30-minute seminars are charged a full Employer Service Hour (ESH) per request.** 

#### **Manager Orientations**

#### Manager's Guide to the EAP

Did you know that EAP spells support? You've probably heard that we offer an Employee Assistance Program (EAP) as a company benefit, but you may not be familiar with the wide range of services it provides. Join us to explore all the ways that your EAP can support you – as a manager and an employee.

#### Manager's Guide: Critical Incidents and the Workplace



60

SP

A traumatic event at or in the area of your workplace can have a wide-reaching effect. Targeted support can help the workforce navigate the stress with greater resilience. Join us to gain tools, strategies, and resources that can help you be ready to respond in the immediate aftermath and beyond.

#### Manager's Guide: Making a Management Referral

You may have heard that the Employee Assistance Program can be a useful management tool. But how does it work? Come and find out what it can do for you! Discover how a management consult can help in your role as a manager. And learn the steps for referring an employee to the EAP.

#### **Employee Orientation**

**Employee Orientation to the EAP** 

0 60 SP

Want to know more about your EAP and its benefits? Join us to find out how it can make life easier for you and your household members. The EAP can help with a wide range of work/life concerns – from life stressors to relationship issues to dealing with finances and much more, at no cost to you.

#### EAP Confide Behavioral Health Navigator

#### Employee Orientation to Confide <u>30</u> 60 SP Behavioral Health Navigator

From personal challenges to workplace stressors, we can all use help finding our way. Join us to learn how Confide Enhanced EAP is here for you. We'll review the various quick, convenient ways to connect with support when you need it and the wide range of services available at no cost to you. This seminar is only available to companies that have purchased the Confide Behavioral Health Navigator.

#### Manager's Guide to Confide Behavioral Health Navigator



Join us to discover how Confide Enhanced EAP can help you handle managerial challenges while maintaining your own wellbeing. We're here when you need us to consult on workplace issues and ready with support to make your job easier. And we're an easily accessed resource for life challenges too! *This seminar is only available to companies that have purchased the Confide Behavioral Health Navigator.* 

Available formats: 30 minute 60 minute 90 minute SP Spanish



## Seminars for employees

#### Help keep your employees performing at their best.

From achieving success to revitalizing a relationship. From taming stress to holistic health. Whatever issues your employees face – BIG or small – the Employee Assistance Program offers seminars that can help.

Your Employee Service Coordinator team can help you explore all of the offerings to find the right focus for your population and the issues or areas of development that you would like to address.

#### Quick links for digital use

Emotional well-being seminars Stress management seminars Wellness seminars Family matters seminars Personal development seminars Workplace topics seminars Bring your child to work day seminars

To learn more, contact your Jana McCusker at 603-506-7646 or jmccusker@schoolcare.org.

#### Anniversary of a Traumatic Event: Managing Distress

30

60

Traumatic events, such as a natural disaster, a terror attack, or a personally traumatic incident can leave a long-lasting imprint. Anniversaries can reawaken the difficult thoughts and emotions. This is normal, but can feel unsettling. We'll talk about how to manage the feelings, proactive moves that can help, and getting support when you need it.

#### Beating the "Blahs": Small Steps to Flourishing

Are you feeling aimless, flat, or bored with everyday life? It may be a case of "languishing." In this seminar, we'll uncover a path from the blahs to a state of flourishing – a feeling of contentment and renewed drive, interest and engagement with life. We'll share a range of strategies you can incorporate into your everyday routines in small, realistic steps.

#### **Blueprint for Emotional Wellness**

Trying to manage life's challenges and be our best selves can sometimes seem overwhelming. Join us to explore and develop the natural strengths that can help. You'll learn how to grow more self-aware and tap your inner wisdom. We'll talk about managing emotions and thoughts in a positive way and why a good support system is so important.

#### Change and Challenges: Navigating with Resilience

Building up your resilience "muscles" can help you deal more effectively with challenges, uncertainty, and change. Join us to learn what resilience is and how to identify it in yourself. Explore techniques and tactics that can help you to adapt and stay productive during stressful times.

#### **Conquering the Winter Blues**

For some, winter is invigorating, but for others, the cold, short days can be difficult. In this seminar, we'll look at what can lead to wintertime blues and Seasonal Affective Disorder (SAD). We'll discuss the difference between the two and share insights on how to handle each of them.

#### **Conversations About End of Life**

Many of us struggle when it comes to discussing thoughts, feelings, and wishes related to end of life. But not having these conversations can rob this last stage of precious quality. Join us to look at why we're uncomfortable and how to get past it. Learn what could be valuable to touch on and words that can help you get started.

#### Coping and Resilience in Challenging Times

30	60	SD.
		JP /

When current events spin up to a crisis level, we can worry about the future and what might happen next, while trying to process what is happening now. Join us to talk about how our natural resilience can be nurtured and strengthened to cope. We'll discuss strategies for calming worries and share realistic ways to regain some balance.

## Coping in the Aftermath of a Mass Shooting

$\mathbf{n}$
U,

30

60

A random act of violence can shatter our sense of safety. Even just hearing about it or seeing images can leave us struggling with feelings of sorrow, anger, fear, and helplessness. Join us to discuss strategies for managing difficult thoughts and feelings and review actions that can reduce the sense of powerlessness – for you and your child.

#### Coping with the Impact of Racial Injustice

Violent acts of racial injustice can shake the core of our humanity and trigger many emotions. In this seminar, we'll review stress reactions and share strategies for maintaining our well-being as we try to process what we're experiencing. We'll also discuss how to talk to children about their concerns.

#### **Embracing Optimism**

30 60 SP

Being optimistic can impact your view of everyday situations, the world around you, and even how you view yourself. It may not come naturally, but everyone can build the power of positive thinking. This seminar will show you how to recognize and change negative thinking and develop a "glass half full" perspective.



To coordinate a seminar, please call 603-506-7646 or email <u>jmccusker@schoolcare.org</u>. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.

30

## **Emotional well-being**

#### **Emotional Exhaustion: Fighting the Fatigue**

Navigating relentless challenges can leave us feeling adrift, weary, and out of moves. In this seminar, we'll talk about how to regroup emotionally using simple mindset shifts. We'll explore how to restore a feeling of stability and shape a realistic day. And share ways to begin re-sparking our essential vitality.

#### **Endings and Opportunities:** The Power of Acceptance

Life is full of curveballs and closed doors. But we each have the power to not only survive, but thrive through change - the power of acceptance. Join us to understand what acceptance is (and is not). Discover strategies to help you embrace this attitude, and learn how it can open the door to new opportunities.

#### Finding Your Resilience

We all struggle when life plays rough. But some people seem to know how to bounce back better and faster. What's their secret? Join us to explore the concept of resilience - what it is and how to tap into yours. We'll look at what the science tells us. And discuss strategies for finding and growing your ability to respond with resilience.

#### **Finding Your Resilience After** a Disaster

In the aftermath of a disaster, we can feel broken, fearful, and overwhelmed. How do we regroup and move forward? Join us to talk about how the natural resilience we all have within us can be nurtured and strengthened. We'll discuss strategies for calming worries and share realistic ways to begin regaining balance.

#### Holiday Happiness: Don't Let the Humbugs Bite

If you find yourself wishing you could skip the holidays altogether, you're not alone. For many people, the anticipation of difficult family interactions and overblown expectations can cause feelings of stress, anxiety, and even sadness. Join us to learn coping strategies to manage these emotions so you can find joy in the holidays.

#### Life with Cancer

How do we live whole and meaningful lives with all the challenges of such a frightening diagnosis? Join us to talk about the stressors and strategies for managing them. We'll look at the impact on relationships. And explore how you or a loved one can better manage the bad days and maximize the good days.

#### Living with Grief and Loss

Living with loss is one of the biggest challenges we face as human beings. While there is no easy way "through" the experience of grief, this seminar can help you gain a better understanding of what to expect. We'll talk about some helpful ways to cope and, if you need it, how to get additional support.

#### Living with the Threat of Violent Attacks

News of a violent mass tragedy can bring up fear, anger, grief and other strong emotions. We'll discuss strategies for managing the feelings and reclaiming a sense of balance. You'll also get tips on how to calm a child's fears. And review how to respond in the event of an active attack.

#### Mental Health: Let's Talk About It

Mental health issues are often hidden in the shadow of stigma. In this seminar, we'll shed light on the myths and misconceptions around mental health. Discuss obstacles that can stand in the way of getting treatment and how to overcome them. Learn how you can get support when you need it, and be a support for others.

#### **Mental Health:** You Can Make a Difference

It can be hard to address the topic of mental health, especially in a work setting. But gaining greater understanding can help you help someone who is struggling. We'll talk about the stigma surrounding mental health and how you can move past it. We'll share some simple, but valuable ways you can lend support and make a difference



To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.





60





60

60







## **Emotional well-being**

#### **Minding Your Mental Health**

We know there are many ways to improve our physical health, but we can lose sight of the fact that the same is true for our mental health. Join us to talk about how self-care can help build emotional strength, stability, and vitality. We'll share ideas for how you can invest in your wellbeing each day and how professional support can play a role.

#### Racial Targeting and Acts of Violence: Strategies for Coping

Racial targeting and acts of violence against the Asian American Pacific Islander community can trigger fear, anxiety, and anger. We'll review strategies for coping with these reactions and managing stress. We'll also discuss how to talk to children about their fears and concerns.

#### **Secrets of Happiness**

Who doesn't want to be happy!? But is getting there really a secret? You may be surprised! Join us to explore the science behind happiness. Learn what happiness means to you and how to get more of it in your life.

#### **Suicide Awareness**

While suicide can be an uncomfortable topic, talking candidly can bring greater understanding, as well as give you tools to help someone who is struggling. Learn the facts about suicide and what could put someone at risk. We'll discuss steps you can take and words you might use if you think someone may be considering suicide.

#### The Power of Connection: At Work

In a perfect world, we would have good buddies and trusted friends working alongside us. But this is often not the reality in the modern workplace. Feeling disconnected can have a powerful impact on our work and well-being. We'll discuss the challenges, including the impact of virtual workspaces, and how to build meaningful connections.

#### The Power of Connection: Healthy Relationships

(SP)

30

60

60

Research shows that the single most important factor to our health and well-being is the quality of our relationships! In this seminar, learn the ingredients of a meaningful social connection: romantic, platonic, and everything in between. We'll give strategies on enriching your existing relationships with others, and tips for gaining new ones.

#### The Power of Connection: Tackling Loneliness



60

60

60

We don't like admitting we're lonely, but most of us are from time to time, even when we're surrounded by people or in a committed relationship. But we have the power to change this picture. Learn how to build your "connect-ability" by shifting self-defeating mindsets and get strategies for finding and growing meaningful connections.

#### **Thriving Through Uncertainty**

Living with unpredictability and unknowns can cause anxiety, fear, and discomfort. Explore strategies for coping with reactions to an uncertain world. We'll cover how to make decisions and take action at home and at work, even when the outcome is hard to predict. Learn how to move past living with uncertainty to thriving through it.

#### **Understanding Addictive Behaviors**

When someone you care about has a substance use disorder, it can upend their life and yours. We'll review brain processes and other influences that reinforce addictive behaviors. Discuss what your role should and shouldn't be and resources that can help. Gain strategies to stay emotionally balanced as you navigate this challenge.

#### **Understanding Anxiety**

We all worry, but what does it mean to live with true anxiety? Join us to learn how anxiety is triggered in the brain and factors that can push one from everyday worry into anxiety. We'll talk about how this common condition can be treated and share strategies to calm worrisome thoughts and the stressful feelings that go with them.



## **Emotional well-being**

#### **Understanding Depression**

We all feel down at times, so why do some people develop depression? If you live with depression, or care about someone who does, you may have many questions. Join us to discuss causes, symptoms, approaches to treatment and self-help strategies for depression.

#### **Understanding Post-Traumatic Stress**

Trauma can enter our lives in any number of ways. When it does, it can leave a long-lasting and stressful imprint. Join us to learn how the brain processes and stores traumatic memories and the role that plays in stress. We'll talk about how to manage the feelings, strategies that can help, and how to get support when you need it.

#### Why We Get Angry and What to Do About It

Anger is a normal, healthy human emotion. But when we can't control our response, it stops being valuable and can lead to behaviors that cause problems. Learn about what triggers anger and influences our reactions. Explore strategies that can help you control your anger in healthy ways and defuse angry situations with others.

#### Why We Worry and What to Do About It



60

60

60

We all get stuck on "what if's" and "should have's" from time to time. But when worry starts to impact everyday life in a significant way, you may need to rethink your thinking. We'll discuss strategies that can help you cope with and control worrisome thoughts. And talk about how to respond when anxiety goes beyond everyday worry.

#### Work and Personal Life: Finding Harmony



You've got a family you love, amazing friends, and a demanding job – and they all want part of your life. But it feels like giving to one means taking from another. In this seminar, we'll discuss strategies that can help you fit the pieces together. Explore what work/life harmony means to you. And start a plan to achieve it.

#### **Emotional fitness**

We know that regular workouts can make us more physically fit, but did you know that many valuable emotional skills can also be developed with practice? These emotional fitness seminars offer strategies for building emotional wellness in some key areas. Seminars can be grouped in a series or presented as individual topics.

#### Dealing with Difficult Emotions 30 60

Difficult emotions like anxiety, fear, and uncertainty can feel hard to manage. Our instinct is often to make them go away, but research shows that proactively addressing them is more effective. In this seminar, we'll cover strategies to become aware of and accepting of our emotions. And learn how to cope with them effectively in the moment and long-term.

#### **Embracing Empathy**



30

Research shows that empathy can make us more kind and compassionate, lead to strong relationships, and even help us to manage our emotions and be more resilient. Join us to review strategies that can help you develop your empathy skills. We'll cover ways to cultivate an empathetic mindset and practice communicating with empathy.

#### **Practicing Self-Compassion**

Showing ourselves compassion has a powerful effect on our well-being, ability to manage stressors, and more. In this seminar, we'll learn practical strategies to turn self-judgment into self-kindness as we navigate the challenges of everyday life. Learn to talk back to our inner critic and practice shifting our mindset to one of self-compassion.



### **Stress management**

#### **De-Stress at Your Desk**

The pressures of busy work days and life stressors can tie us in knots. Join us to explore a variety of ways to release built-up tension right at your workstation. We'll try out some simple stretches, explore deep breathing, and relax with a calming visualization exercise.

#### **Everyday Mindfulness**

Developing a mindful perspective has the power to reduce your sense of stress and boost your spirit. Regular meditation practice is a valuable way to reach this goal, but we can also infuse mindfulness into our everyday life in small ways. We'll share simple, in-the-moment mindsets and strategies that you can start using right away.

#### Experiencing Mindfulness Series: Part I – An Introduction

What does it mean to be mindful? What effect does it have? How do you do it? Join us to explore the answers in this first of three mindfulness seminars. Learn what happens in the brain when you practice mindfulness and the far-reaching benefits. Best of all, you'll have a chance to experience it for yourself!

#### Experiencing Mindfulness Series: Part 2 – How Can It Help?

We can't take stress out of our lives, but we can shift how we interpret the experiences that cause it. Join us for another mindfulness exploration and practice. We'll look at how mindful awareness can help change your stress response. And learn about the many other ways it can help you build balance in your life.

#### Experiencing Mindfulness Series: Part 3 – Positive Impacts

Being mindful can expand our awareness and train us to embrace a more compassionate and accepting viewpoint. It can help us to experience and appreciate our world, other people, and ourselves in a meaningful way. Join us to explore this calm and centered way of interacting with the world.

#### Holiday Stress: Putting "Happy" Back in the Holidays

60

60

60

60

60



Shopping, cooking, family...help! For many, the holidays deliver stress and challenges instead of good cheer. Join us to discover how to let go of unrealistic expectations. We'll discuss balancing obligations with your own needs, dealing with difficult family members, and overspending. And explore ways to really enjoy the season.

#### **Managing Financial Stress**

30 60

SP

60

60

Bills, debt, unexpected expenses, loss of income... money worries are a common stressor. We'll talk about the emotional impact and how to start reclaiming your balance. Get strategies and resources for responding to debt and gaining control. Taking action and actively managing the stress can help you cope in healthy ways.

#### **Mindfulness: Release the Stress**

Going a mile a minute, our multi-tasking minds analyze, schedule, and compute. They also get tied up in worry, blame, fear, and other stressful emotions. What would happen if you stopped it all for a moment? Join us to explore the practice of mindfulness. Discover how it can help you release stress, build

#### Not All Stress Is Created Equal

resilience, and boost your well-being.

We all feel stress, but how we respond to it may be very different. Factors, such as age, genetics, and personality, impact triggers and coping styles. Join us to learn about the factors that shape our stress experience. Explore how you can tailor stress management strategies to your stress "style" for a healthier, more effective response.

#### Refresh, Refocus, Relax: Techniques that Work

Living with stress can take a serious toll on both mental and physical health. How can you release the tension and reclaim a sense of balance? Join us to learn and try out three simple techniques that can be used to initiate the body's natural relaxation response.



### Stress management

#### Release, Refresh, Refocus: Breathwork

Join us to discover how focused breathing can help you initiate the body's natural relaxation response. Learn and practice several targeted breathing exercises.

#### Release, Refresh, Refocus: **Mindful Meditation**

Explore the practice of mindfulness and learn how it can help you initiate the body's natural relaxation response. Experience several guided mindfulness meditations.

#### **Release, Refresh, Refocus: Progressive Relaxation**

Discover how progressive relaxation exercises can help release mental and physical tension by initiating the body's natural relaxation response. And get a chance to try it out.

#### Stealth Stressors: Life in the Digital Age

Technology is reshaping our lives in amazing ways, but it can also bring some sneaky stressors that can affect our mental and physical health. Join us to discuss the impact of digital interactions on brain processes, our emotional lives, and on relationships. Learn how you can take control to manage technology in a healthy, balanced way.

#### **Stress and Our Perceptions**

We think of stress as coming at us, but a lot of it actually comes from us. In this seminar we'll explore how our perceptions affect our stress level. We'll discuss how to recognize and change negative thought patterns. And you'll learn how to start building more positive ways of thinking.

#### **Stress Less: Mind and Body Strategies**

Some stress is natural, but if you have too many demands, it can start to have a negative impact. Learn how stress affects our bodies, health, and happiness. Discover how thoughts can cause or worsen stress. And walk away with proven ways to manage stress.

#### **Stress Management IOI**

SP

60

Stress - it's an inescapable fact of modern life. But living with too much of it can take a serious toll on your health. Learn how your outlook, reactions, and support systems can play a positive or negative role. Review self-care tips, and begin shaping a plan to better manage your stress.

#### Stress Relief: Train Your Brain

In the brain, psychological stressors trigger the same alarms as a life-threatening attack. They fire up a hard-wired response system designed to keep us alive, but this response stops being helpful when it stays "on" indefinitely. Learn and try out techniques that can train your brain to rewire a more calm stress response.

#### **Under Pressure:** Managing Workplace Stress

Your job is an important part of your life, but sometimes it can seem like your entire life. How can you keep job stress from getting out of hand? In this seminar, we'll teach you ways to reduce stress and increase productivity so that you can make the most of your time out of the workplace.

To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.









SP



30

### Wellness

#### A Fresh Look at Healthy Eating

Healthy eating can seem complicated, but it doesn't have to be. In this seminar, we'll get back to basics. You will learn simple ways to get balance into your meal choices and control portions. You'll get tips on changing unhealthy eating patterns. And we'll review some key concepts that support weight loss.

#### **Boosting Your Brain Health**

Research is revealing some surprising ways we can impact brain function. We'll explore the connection between physical well-being and brain health. You'll learn how exercise and eating well can keep your brain active and engaged. Discover how the brain changes with age and the mental "workouts" that can make a difference.

#### **Ditch Your Excuses!** Commit to a Healthy Lifestyle

"I'll start tomorrow!" Sound familiar? We all use excuses to justify our choices, especially when it comes to what we eat or how we exercise. Learn clear, simple facts about healthy eating and personal fitness. And explore strategies for overcoming our favorite excuses to commit to a healthy lifestyle!

#### Dreaming of a Good Night's Sleep

Having trouble getting to sleep, staying asleep, or even finding time to go to sleep? You're not alone! Get up to speed on how sleep works and the impact of not getting enough. Explore the relationship between sleep and stress. And discuss a range of strategies to improve your night's sleep.

#### **Drug and Alcohol Awareness**

When a coworker or someone in your personal life has a drug or alcohol use problem, it can have a devastating impact. We'll talk about common drugs and possible signs of use. We'll discuss how enabling gets in the way of solutions. Learn empowering next steps and when you might need to reach out for help.

#### Eat Well to Feel Well: **Food and Your Mental Health**

Science is increasingly confirming a direct relationship between what we eat and how we feel. In this seminar, we'll explore how the gut and brain are connected and how to "feed" a healthy gut. Learn about important nutrients for mental health and discover strategies for putting a balanced, mood-boosting diet into practice.

#### **Exercise Essentials: Your Guide to** SP 30 **Getting and Staying Active**

We know that exercise is important, but it often falls off the list due to lack of time or energy. But it doesn't have to be this way! In this seminar, we'll zero in on three key forms of exercise that you can incorporate into a sustainable workout that works for you. We'll talk about how to spark your motivation to get started and stick with it!

#### Healthy Eating in a Hurry-Up World

We all know that what we eat makes a difference, but what about how we eat? From fast food to mindless eating, the way we consume food isn't always healthy. We'll examine our relationship with food and explore the idea of mindful eating. Get suggestions for slow-down moves that can help you build healthier habits.

#### **Healthy Life Tips for Men**

Good health starts with simple, everyday lifestyle choices. We'll share science-based strategies for nutrition, exercise, and sleep, and review risk factors and screenings to have on your radar. We'll also explore the role that relationships and purpose play in wellness. Join us and get motivated to start making positive changes!

**Healthy Life Tips for Women** 

Join us to review core ways to create a basic blueprint for better health - mind, body, and spirit. We'll review key health risk factors, and discuss screenings, diet, exercise, and sleep tips that can help. Explore the impact of stress and learn how friendships, fun, and purpose can help you to be healthier. Join us to chart your path to wellness!

Note: Presenters are licensed mental health practitioners not fitness, medical or nutrition experts.

Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.





SP



60





## Wellness

#### Know Your Numbers

BMI, BP, HDL, LDL! What does it all mean!? These important markers are vital in getting an accurate picture of your health status, but they can be confusing. This seminar offers clear, easy-to-understand explanations of biometric numbers. We'll talk about what they mean for your health, and let you know how you can improve them.

#### Living with a Chronic Condition

Sixty percent of American adults live with a chronic condition, such as heart disease, fibromyalgia, IBS, diabetes, or MS, among many others. In this seminar, we'll share behavioral strategies that can help those with an illness and those who care about them take an active role in managing the challenges in healthy ways.

#### Living with Pain

care and more!

When pain hits, it can be a challenge to manage even simple daily tasks. Dealing with chronic pain can take a serious emotional and mental toll – on you and those around you. In this seminar we'll share strategies for coping with pain and the stress it can cause. Learn relaxation techniques and explore alternative approaches.

#### Make the Choice to Be Healthy

Good health doesn't happen magically; our choices make a difference. Join us to look at key ways to build a solid foundation for wellness. Learn the importance of managing stress. Find out which health screenings you need. Get ideas to improve nutrition and sleep, and make exercise a part of your life. And get motivated to start today!

#### Taking Charge of Your Health Care

Health care is getting more attention than ever these days. Technology is advancing, and health plans continue to change. More than ever, it's important to take a proactive role in your own care. Get tips on what to look for when choosing a doctor, learn the benefits of preventive health

#### The Opioid Crisis and You

The highly addictive properties of commonly prescribed pain medications can draw anyone into a destructive spiral. Join us to learn about this class of drugs. Understand the dangers, and explore how you can help if someone you know is at risk.

#### **Tobacco Cessation**

You know smoking is an unhealthy habit, but that doesn't make quitting any easier. We'll talk about the factors that make it so hard to break the habit. Find out which programs and medications can help you succeed. Join us to develop your own personal plan for quitting. Also available as a four-part series, I hour each (English only).

#### Wellness One Notes: Micro Moves for Better Health

Wellness is more than a great check-up. All aspects of our being – mind, body, and spirit – interact and impact our health and well-being. When it comes to making lifestyle and habit changes to support this big picture, small moves can be the way to go. From sleep strategies to social connections, join us to find your small steps to wellness.

#### What's for Dinner? Healthy Meal Planning

When you're tired and hungry after a long day, creating a perfectly balanced meal may not feel like a priority. That's where pre-planning comes in! Learn why meal planning is so important – and how to make it easier. We'll explore simple moves that can help you get ahead of the stress and make healthy choices your go-to.

#### When Mood Meets Food: Strategies for Stress Eaters

Do you celebrate success with a pizza party and drown failure in a bowl of ice cream? Stress can push all of us toward the fridge. Join us to learn how to recognize stress eating styles and triggers. We'll talk about how you can react differently and share strategies for making healthy choices moving forward.

Note: Presenters are licensed mental health practitioners not fitness, medical or nutrition experts.

Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email <u>jmccusker@schoolcare.org</u>. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.



60







60







## **Family matters**

#### **Caregiving 101**

Caregiving comes in all shapes and sizes, but there are some key aspects that are common to most scenarios. Discussing the basics in each of these areas gives us a chance to review strategies and best practices that can help you manage this often challenging role more effectively.

#### Caring for the Caregiver

Have you lost touch with the "I" in "caregiver"? Join us to explore realistic ways to keep your needs in the mix. We'll talk about how to manage the stress and emotions of caregiving. Learn how self-care can make a difference and what that looks like. We'll discuss how to set limits, deal with family dynamics, and get help when you need it.

#### **Domestic Violence Awareness**

Domestic violence is more than just physical abuse; it can take many forms. Join us to understand what can be involved and out how to support someone in an abusive relationship. If you're worried about domestic violence in your life, we'll let you know the best ways to get help.

#### Family Conflict: Keeping the Peace

From minor disagreements to full-blown shouting matches to long-term feuds, conflicts in families are common but not always healthy. In this seminar, you'll learn strategies to handle disagreements while preserving relationships. We'll explore resolution styles and share tips on how to "fight fair."

#### Family Life: The Juggling Act

Work, family, activities, commitments... are you trying to keep too many "balls" in the air? We'll take a fresh look at the pressures that drive the family juggling act and talk about how to refocus priorities. You'll learn strategies to add balance, reduce stress, and manage your obligations more effectively.

#### Grandparenting: What's Great About Being Grand?

When a grandchild is born, it ushers in a new era for the whole family. We'll talk about the joys and challenges and discuss how relationships change. We'll review "dos" and "don'ts" and boundary setting. And share ideas for building a bond with your next generation.

#### **Healthy Eating for Kids**

Do you worry that the kids in your life are eating too much, or not enough, or "bad" foods? Are you concerned that they may be developing a weight problem? In this seminar, we'll cover the many ways you can shape a child's eating habits and help them build a healthy relationship with food and fitness.

60

60

60

#### Helping Children Cope with **Traumatic Events**

How do we support our children after a natural disaster or violent attack? What do they need to know or not know? What can you do to help quiet fears? In this seminar, we'll talk about how a child might respond. Find out how to address concerns gently, but honestly. Learn what they need from you and how to know when more help is needed.

#### Keeping Up with the iKids

It can be a challenge to manage the technology that is a key part of your child's life. Learn about how kids are using technology, potential hazards and how to minimize them, including how to respond to cyberbullying. We'll explore how to embrace and limit technology in ways that keep your child connected to life beyond the screen.

#### Navigating Back-to-School Challenges

Going back to school in the fall can bring up a mix of emotions for both parents and children. In this seminar, you'll get tips that can make that transition easier for everyone. You'll learn how to help your child manage their fears. You'll also discover the keys for a successful school year, which means less stress

#### **Navigating Eldercare:** A Compass for Caregivers

It's easy to get lost in the maze of caregiving. We'll talk through common concerns and offer practical tips to help. Review strategies for determining an elder's needs, explore housing options and legal, financial, and medical pre-planning. And we'll talk about the importance of connection and self-care.

#### Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.



60







60



60



SP



for them - and you.



## **Family matters**

#### Navigating Your Child's Teen Years

60

60

60

60

60

60

Adolescence can be a challenging time. Rules, communication, and honesty seem suddenly optional. Emotions are all over the map. The quest for identity and independence can mean scary risk-taking behavior. Join us to learn about what to expect and how to navigate this new stage together.

#### New Parents: Off to a Good Start

Becoming a parent for the first time opens the door to a world of new responsibilities, unexpected emotions, and plenty of challenges. We'll talk about the transition and some of the things that can make the early years so tough. We'll explore ways to reduce the stress, grow your parenting strengths, and help you focus on the joys of your new baby.

#### Parent Prep for a Super Summer

"We're bored!" How quickly the thrill of summer freedom can wear off! Make this summer different. Get inspired with ideas to enrich your child's days and have fun as a family. Explore ways to meet the challenge of summer child care and teen supervision. And get tips for easing into a back-to-school routine.

#### **Positive Parenting: Managing Behavior**

From toddlers to tweens, kids know how to push the limits and our buttons. Shaping a child's behavior can be an ongoing challenge. Join us to talk about why it's important to understand where "naughty" behavior comes from. Discuss discipline strategies that can change negative actions while sending positive messages to your child.

#### **Revitalize Your Relationship**

Relationships are complicated and sometimes more fragile than we realize. Could yours use some TLC? We'll review the essentials of happy, healthy partnerships, and share simple but powerful ways to enrich yours. We'll also explore common problems and discuss strategies for how to handle them.

#### Spread Too Thin: Life in the Sandwich Generation

Caring for both aging loved ones and your family can stretch you to the breaking point. From family dynamics to finances, emotional overload to time management – we'll talk about handling the layers of challenges. You'll gain resources to help lighten your load. And get tips for maintaining your own health and happiness in the 'sandwich.'

#### Sticks and Stones... Understanding Childhood Bullying

From school hallways to online networks, childhood bullying can cause real harm. This seminar will help you understand what might make someone a target – or a bully. Find out how to recognize the warning signs. Know what is involved, and get strategies to help your child safely respond.

60

60

60

60

#### Strategies for Caregiving Challenges

Caregiving is often a task we figure out as we go. But having information and resources for common challenges can help reduce stress when pressure builds. We'll review strategies specific to dementia care, long-distance caregiving, and health care management. We'll also discuss the importance of maintaining your own balance.

#### **Stress and Your Child**

You naturally want to protect your child from stress, but giving them tools to handle it may be more valuable. We'll unpack the stress experience for a child. You'll learn stress signs and strategies to help them manage anxious thoughts and feelings. Discover how to proactively build a child's resilience to make them more stress-resistant.

#### Talking to Children About Death

Loss is part of life, but that doesn't make it easy to explain to a child. We'll help you find the words. We'll review the important points you'll want to cover and how a child's age impacts the conversation. Learn how children react and grieve and what you can do to help them cope when a death occurs.

#### Teens: Risky Behavior and Good Choices

The job of protecting our kids doesn't stop when they become teens, but it can get harder. We'll discuss how development impacts decision-making and risk-taking. Explore how structure, consequences, and good communication can help you help your child to make good choices.



### **Personal development**

#### Achieving Success: Using Goals to Get There

Will you be as successful as you want to be? In this seminar, you'll learn how goal-setting can be a tool that gets you where you want to go. Learn how to identify and shape your goals. Get tips for overcoming obstacles. And build an action plan to get started on the path to success.

#### Age Is Just a Number: 50 and Beyond

50 is the new 30! Or is it? Join us to explore how to shift from fighting time to living your best life at the age you are. We'll share tips for maximizing wellness. And discuss ideas to help you navigate role changes, build resilience, and focus on what matters to you at midlife and beyond. Join us for information and inspiration!

#### Bridging Divides: Beyond Agree to Disagree

Hard-wired tendencies make it easy to dismiss or put down different viewpoints. What if you could respectfully engage instead? This vital professional and personal skill is one you can develop. Join us as we experiment with stepping outside our comfort zones, challenging our biases, and connecting with openness and curiosity.

#### **Channeling Your Inner Winner**

In the quest for success, we can often be our own worst enemy. Our beliefs about ourselves and learned behavioral responses can become barriers to personal and professional development. We'll discuss common internal roadblocks and share strategies to help you overcome yours.

skills can help us navigate with greater confidence and play

a part in creating more inclusive environments.

#### Diversity: Let's Talk About It

Diversity – it can be a challenging topic. As humans, we gravitate to others who remind us of ourselves; we find comfort there. Diversity-related issues can leave us feeling unsure, defensive, or even combative. Understanding why it's a challenge, building awareness, and gaining interpersonal

#### **Effective Communication Skills**

60

60

60

60

90

You may feel that you're a good communicator, but is the message you're sending the same one your listeners are receiving? Join us to brush up on verbal, non-verbal, and electronic communication skills. Get tips that can boost your listening ability, and discuss how to stay on track when communication gets complicated.

## Effective Communication Strategies



60

We're all communicating all the time, but is your message hitting the mark? We'll discuss how to engage and create better connections with listeners – one on one and in group settings. We'll review the impact of communication style preferences and share tips on how to develop and use an assertive approach.

#### **Effective Time Management**



Working late again? Weekend to-do lists never getting any shorter? It's time to figure out where your time goes and how to regain control of it. We'll review the key strategies: prioritizing, delegating, and setting boundaries. Learn how to handle time "wasters," such as interruptions and procrastination, and get time back on your side!

#### EQ and You: Connect for Success

Being mindful of our emotions and how they impact those around us, otherwise known as emotional intelligence (EQ), is an often overlooked tool on the path to success. Learn how EQ can help you understand and manage emotions thoughtfully and calmly, and apply these skills to managing relationships and conflict with your coworkers, too.

#### **Finding Your Drive**

30 60

60

Stay strong! Power through! Just do it! If only it were that easy. Join us to explore the science of willpower. Learn how the brain works to get us motivated and how it can derail our good intentions. Get strategies for boosting your ability to get started and stick with goal-setting and follow-through.



### **Personal development**

#### Frugal but Fun: Making the Most of Your Money

Join us to discuss how to find a good value for less and have fun doing it. We'll examine how attitudes and behavior patterns influence spending. We'll review budget basics and explore lots of easy and enjoyable ways to save money without giving up the things you love.

#### **Giving to Yourself**

You may find it easy to give to others, but how about giving to yourself? In order to thrive as a person, it's absolutely essential to look after your own needs. In this seminar, you'll discover how giving to yourself can help you give the world your best every day.

#### Less Is More: Simplifying Your Life

Get more! Have more! Do more! We live in a culture that is very much about consuming, but how much is too much? In this seminar, we'll explore how simplifying your life can lead to more balance and satisfaction. We'll talk about how to identify what really matters, and learn a wide range of tips to make more room for it in your life.

#### Life After Work: Envisioning Retirement

Ready, set, retire! Not so fast! Many of us have retirement dreams, but without planning, they may never be a reality. Join us for a discussion that goes beyond finances. We'll talk about health and wellness, finding purpose, and facing change with resilience. Learn what you need to do now to make your dreams come true.

#### **Make Peace with Time**

From deadlines to scheduling pressures to juggling priorities, stress can make the clock seem like our enemy. Time to make peace with time! Learn about factors that you may not even realize can impact time management. We'll discuss strategies for common time traps at work and help you identify an action plan to improve your relationship with time.

#### Pay It Forward: A Guide to Giving Back

Our lives are shaped by the kindness of others. We can't always pay them back, but we have the power to pass it on. From small random acts to volunteering, you have a chance to make life better for others. In this seminar, we'll explore the possibilities, how to get started, and the many benefits of doing good.

#### The Power of Authenticity

Does your public image match your inner truth? We all act

60

60

differently in different roles, such as employee, partner, or parent. But are you being true to yourself in those roles? If you're not sure, this seminar is for you. Learn the benefits of being authentic, how to display emotion more openly, and how to feel happier.

#### The Power of Compassion

Compassion is actually a wired brain response designed to help us survive and thrive. But life can override that instinct. Explore the wide-reaching benefits that come to us when we treat others and ourselves with kindness. We'll talk about the roadblocks that can make it difficult and how to overcome them.

#### The Power of Gratitude

An "attitude of gratitude" brings with it a world of benefits, from improving relationships to feeling happier at work. We'll look at the science behind these benefits and review ways to make gratitude a regular part of your day. Join us as we learn how to harness the power of gratitude to enrich and empower even during difficult times.

#### The Power of Initiative

We all have the ability to be more assertive about what we want our life to look like. We'll talk about roadblocks that can stand in the way and how to start breaking them down. We'll explore the power of purpose and other motivating strategies. And share tips on how to step up your initiative at work to shape the future you want.



To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.







60

60

60

## **Personal development**

#### The Power of Purpose

Science tells us that having purpose in life can make us healthier and happier. But the path to purpose can be blurry. Join us to learn more about what "purpose" means and how you can discover clues to yours. We'll also share ways to incorporate the idea of purpose into everyday life at home and at work.

60

60

SP

#### **Try It! Exploring New Things**

Go to work. Go home. Go to bed. Repeat. If you feel like you're going through the motions, but not really living, this seminar is for you. Learn how to tell if you're in a rut and get strategies to break out of it. We'll share ideas and inspiration to help you reap the rewards of trying new things.

#### Unique You: Personality Styles at Work

Personality – we all have one, and each one is unique! Learning about personality styles can help you understand why clashes happen and what you can do to head them off. Get insight into your personality type and strategies for improving interactions with others who have different styles.

Available formats: 30 minute 60 minute 90 minute SP Spanish

## Workplace topics

#### Adapting to a Return to the Workplace

When it comes to where we work, any change can be stressful. Join us to discuss what can make a transition back to the workplace challenging. We'll discuss strategies for coping with difficult reactions and dealing with practical concerns. Explore ways to make this move as smooth as possible.

#### **Beating Burnout**

Everyone feels pressure at work, but if it seems like you're always stressed, exhausted, and low on motivation, it could be job burnout. We'll talk about how burnout develops. Learn to recognize signs, respond in productive ways, and make changes to head it off in the future.

#### Bridging the Gaps: Generations Working Together

Have you ever had a "What were they thinking?" moment with someone younger or older at work? You may have stumbled into a generation gap. Join us to understand how generational traits play out in the workplace. Discover generational code breakers to help you work better with coworkers of all ages.

#### **Civility and Respect at Work**

From rude responses to thoughtless actions, disrespect can creep into interactions with our coworkers. When it does, we all suffer. In this seminar we'll talk about what disrespect looks like. You'll learn strategies for responding to it. And explore how to help create a workplace where everyone feels valued and can do their best work.

#### **Conquering Compassion Fatigue**

Sometimes caring for others can come at a cost. Join us to explore factors that can contribute to this role-related form of burnout and how to recognize signs it's becoming an issue. We'll discuss how to maintain emotional boundaries, reclaim balance, and build resilience in your challenging role.

#### **Creating a Positive Work Environment**

A work environment that's positive and supportive can make bad days easier and good days more frequent. Explore the role you can play in building that type of culture. Review the impact of unconscious bias, personal positivity, and effective communication strategies. Learn how you can be a part of a respectful and cooperative team dynamic.

#### **Dealing with Difficult People**

60

(SP)

90

60

30

30 60 SP

60

SP

Challenging work styles, personality traits, and ways of communicating can be sources of workplace stress that seem hard to resolve. This seminar can help. Discover the power you have to positively shape difficult interactions – in person and virtually. You'll gain strategies for defusing conflict and managing relationships in healthy ways.

#### Effective Teamwork: Strategies for Working Together

When it comes to work, you can't simply sit on the sidelines. You have to be a team player in order to get the job done. This seminar explores how good communication skills, understanding job roles, and the ability to manage conflict can help build a winning team.

EQ and You: Customer Service with Care

Some days, every customer is satisfied. Other days...not so much! Using your emotional intelligence (EQ) can help you make good service experiences the norm... for you and your customers. Learn about the role of emotions in creating connections, gain communication skills that help you partner with customers and resolve conflicts while keeping your cool.

#### **Exceptional Customer Service**

When you speak with a customer, you become the voice of your company. In this seminar, we'll give you the tools and tips you need to excel at customer service. Discover the value of partnering with your customers. Learn how to manage difficult customers. And see how to take your service from excellent to exceptional.

#### Gender Transition and the Workplace: 60 90 A Guide for Coworkers

While there is more openness about gender-related topics today, you may still be unsure about what to say or do when a coworker transitions. In this seminar we'll talk about gender identity and what it means to transition. We'll discuss FAQs and the impact on the workplace. You'll learn how you can be part of a respectful response to this change.



## Workplace topics

#### Life on the Road: Business Travel Tips

60

Traveling for business can be a way of life, but that doesn't mean it's easy. We'll address a range of stressors that can impact a "road warrior's" well-being. Get tips for managing jet lag. Discuss healthy eating and exercising on the go. Review safety strategies, cyber-security, and how to stay connected with loved ones.

#### **Managing Change**

50 SP

Adapting to change can be a challenge, especially in the workplace. We'll unpack the experience of change - why it can feel hard and how to manage the feelings. We'll discuss how to tap your natural resilience, share strategies for navigating from old to new, and explore what you can do to begin claiming the future you want.

#### Managing Change: Downsizing Job Loss (Seminar Add-on)

This seminar add-on addresses the emotional impact of a workplace change that results in job elimination. Identify natural feelings and review actions that can help with coping.

#### Managing Change: Surviving Transitions (Seminar Add-on)



60

(SP)

This seminar add-on focuses on the experience of those who remain employed after a downsizing transition. Understand the emotional impact and discuss helpful responses.

#### Military Cultural Awareness Series: Part I – Introduction to Military Culture

To support members of the military, it can be helpful to bring our understanding beyond what we see in the movies or on the news. This overview discusses military culture and the experience of today's troops, on the battlefield and at home. Practical communication tips will offer guidance when talking with service members.

#### Military Cultural Awareness Series: 60 Part 2 – Understanding the Deployment Cycle

For military members and their families, being called up for service initiates a range of challenges. This seminar explores the deployment cycle and builds an understanding of this unique and emotionally-charged experience. Learn how you can lend support before, during, and after a deployment.

#### Bring your child to work day

## Seminars are 30 minutes and designed for kids ages 8-14.

#### Go Green!

Did you know that each year we throw out enough trash to reach the moon and back 25 times!? In this seminar, designed especially for kids, we'll talk about simple moves we can each make at home, at school, and in our communities to keep our planet healthy.

#### **Mindfulness for Kids**

We all have worries and feel stressed at times... even kids. In this seminar, kids will learn simple breathing and focus exercises to bring one's attention to the present and release worrisome thoughts. Participants will leave with fun ways to be mindful in everyday life.

#### The Power of Positive Thinking

Some of us are glass-half-full types; others see the same glass as half empty. Our viewpoint can have a big influence on how we think, feel, and act. This seminar helps kids discover simple ways to shift their attitude and enjoy the benefits of an optimistic outlook.

#### Military Cultural Awareness Series: Part 3 – Exploring Risk of Suicide and PTSD

When a service member comes home, they will have been changed in significant ways. Many of these changes are positive, but for some, there are also challenges that follow them home. Join us to gain a better understanding of the risk of post-traumatic stress disorder (PTSD) and suicide. Review how to respond and resources available to help.

#### Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email <u>jmccusker@schoolcare.org</u>. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.

## Workplace topics

#### Presenting Your Best Professional Image



From the moment you first enter a room or send a first email, people start forming an impression of you. Learn how to make your first impression – and every other one that follows – a positive one. From actions to attitude to appearance, you'll learn how to project a confident, professional image every day.

## Sexual Harassment Awareness for Employees

If you've experienced or witnessed harassment in the workplace, you know how destructive it can be. It affects both women and men, but often goes unreported. Join us for this seminar to get a clear picture of what sexual harassment is. Learn what you can do if it's an issue in your workplace.

#### **Shift Work Strategies**

Shift work can challenge our bodies in unique ways. Join us to get ideas for how to make shift work...work for you. Learn about your internal clock and the pressures we face when working against it. Get tips on sleep routines, what and when to eat, and how to stay connected to a world that goes to bed when you go to work.

#### Stress and the First Responder

While many first responders see job challenges as all in a day's work, trauma exposure and cumulative pressures can create risk for damaging stress. But it may not always be easy to recognize and respond effectively. Discuss strategies to cope with and process stress in productive ways and get resources for responder-specific support.

#### **Stress in Customer Service Roles**



30 60

Delivering customer satisfaction is rewarding, but also comes with a unique set of demands. We'll help you identify common stressors in this role. You'll gain tools for managing stress during difficult interactions and releasing the tension afterwards. And we'll share strategies to help you get ahead of stress and bring your best to work each day.

#### Violence in the Workplace

Many Americans are victims of violence at work each year. Building awareness is the first step in being prepared. In this seminar, you'll learn about the common causes of violence at the workplace, how to identify potential red flags, and review ways to respond if it occurs in your workplace.

#### Work from Home: Maximize Your Success



SP

60

60

With work-from-home, hybrid, and remote work models more of a norm than ever before, it's important to identify and tackle your challenges, as well as maximize the benefits. We'll explore how to stay healthy, focused, motivated, and connected to your team.

#### Working Together: Diversity in the Workplace

Today's workforce is made up of people of different generations, genders, and many different ethnic, cultural, and religious backgrounds. Learning how to thrive in this diverse environment can benefit you, your team, and your company. We'll cover core skills and actions that can help you support an inclusive workplace based on mutual respect.

#### Workplace Bullying

A bully in the workplace can lead to emotional strain and affect performance. In this seminar, you'll learn to recognize workplace bullying and understand its impact. We'll discuss coping skills and share responses that can help you maintain your personal integrity when you or others are faced with bullying.

#### Workplace Conflict: Strategies and Solutions



Work is challenging enough without the tension of a conflict. We'll explore conflict triggers and how to prevent small conflicts from turning into big ones. Learn how to better manage difficult relationships, and get pointers on how to discuss things openly without anger or hurt feelings.



## **30-minute seminars**

To meet the needs of today's fast-paced working world, we offer a shortened, 30-minute version of some of our most popular topics. Click the topic category links to find seminar descriptions. **Note that 30-minute seminars are charged a full Employer Service Hour (ESH) per request.** 

#### **Emotional Well-Being**

- Anniversary of a Traumatic Event: Managing Distress
- Beating the "Blahs:" Small Steps to Flourishing
- Blueprint for Emotional Wellness
- Conquering the Winter Blues
- Coping and Resilience in Challenging Times
- Coping in the Aftermath of a Mass Shooting
- Coping with the Impact of Racial Injustice
- Embracing Optimism
- Emotional Fitness: Dealing with Difficult Emotions
- Emotional Fitness: Embracing Empathy
- Emotional Fitness: Practicing Self-Compassion
- Endings and Opportunities: The Power of Acceptance
- Finding Your Resilience
- Holiday Happiness: Don't Let the Humbugs Bite
- Living with Grief and Loss
- Mental Health: Let's Talk About It
- Mental Health: You Can Make a Difference
- Racial Targeting and Acts of Violence: Strategies for Coping
- Suicide Awareness
- The Power of Connection: Tackling Loneliness
- Why We Worry and What to Do About It
- Work and Personal Life: Finding Harmony

#### **Stress Management**

- De-Stress at Your Desk
- Holiday Stress: Putting "Happy" Back in the Holidays
- Managing Financial Stress
- Mindfulness: Release the Stress
- Release, Refresh, Refocus: Breathwork
- Release, Refresh, Refocus: Mindful Meditation
- Release, Refresh, Refocus: Progressive Relaxation
- Stress Management IOI
- Stress Relief: Train Your Brain
- Under Pressure: Managing Workplace Stress

#### **Wellness**

- A Fresh Look at Healthy Eating
- Ditch Your Excuses! Commit to a Healthy Lifestyle
- Dreaming of a Good Night's Sleep
- Exercise Essentials: Your Guide to Getting and Staying Active
- Healthy Eating in a Hurry-Up World
- Healthy Life Tips for Men
- Healthy Life Tips for Women
- Know Your Numbers
- Make the Choice to Be Healthy
- Wellness One Notes: Micro Moves for Better Health
- What's for Dinner? Healthy Meal Planning

## **30-minute seminars**

#### **Family Matters**

- Caring for the Caregiver
- Navigating Back-to-School Challenges

#### Personal Development

- Achieving Success: Using Goals to Get There
- Effective Communication Strategies
- Effective Time Management
- Finding Your Drive
- Frugal but Fun: Making the Most of Your Money
- Less Is More: Simplifying Your Life
- The Power of Authenticity
- The Power of Gratitude
- The Power of Initiative

#### **Workplace Topics**

- Beating Burnout
- Dealing with Difficult People
- Exceptional Customer Service
- Shift Work Strategies
- Stress and the First Responder
- Stress in Customer Service Roles
- Work from Home: Maximize Your Success

#### **EAP Orientation**

- Employee Orientation to Confide Enhanced EAP
- Employee Orientation to the EAP
- Manager's Guide to Confide Enhanced EAP
- Manager's Guide to the EAP

## Workshops Taking a deeper dive



From personal and professional development to workplace stress points, when a topic is important to your workforce, you may want to schedule a seminar that goes into more depth. Our two-hour workshops are designed to be a highly interactive experience for attendees. **Please note that two-hour workshops are charged two Employer Service Hours (ESHs).** 

#### **For Managers**

#### **Inclusive Leadership**

Diversity can have big payoffs, but can be challenging to manage. In this workshop, we'll discuss the importance of inclusive leadership and what it looks like. We'll explore the role of bias in management decisions, talk about the concept of cultural humility, and discover ways to approach interactions with openness. Join us as we learn and practice ways to promote team cohesion and equity in the workplace with inclusive leadership.

#### Leading Generations at Work

When workforces span Boomers to Gen Z, understanding the influence of generational traits can be a valuable asset in bringing out the best in employees. Join us to explore factors that helped shape the generations and how these can play out in preferences and styles at work. Learn what drives generational disconnects and investigate strategies that can not only reduce friction, but also maximize the assets of your team.

#### Leading in Complexity

In the modern workplace, there are many things that can make leading a challenge: changinging work processes, team dynamics, market fluctuations, and more. In this workshop, we explore complexity in the workplace – what it is and why it can be challenging to manage. Join us as we explore and practice ways to think through complex situations. Learn how you can innovate, make decisions, and foster team creativity, even when the outcome is unclear.

#### Leading with Emotional Intelligence

Emotional intelligence – being aware of emotions and how they affect and shape interactions with others – has been identified as a key leadership trait. In this workshop, we'll take an in-depth look at the role of emotions in the workplace. We'll learn what emotional intelligence looks like in a management role, and practice "hands-on" strategies for using it to inspire, build relationships, and manage conflict effectively. Available as a 2-2.5 hour presentation.

#### **Psychological Safety at Work**

Research tells us that psychological safety plays a vital role in a healthy workplace. In this workshop, you'll learn how to empower employees to ask questions, use mistakes as learning opportunities, and innovate with new ideas. We'll explore key skills, such as open communication, giving and receiving feedback, and goal-setting in an interactive, real-world context.

#### For Employees

#### EQ and You: Connect for Success

Being mindful of our emotions and how they impact those around us, otherwise known as emotional intelligence (EQ), is an important and often overlooked tool on the path to success. In this workshop, attendees will explore how to become more aware of emotions and their impact on work. We'll practice managing emotions thoughtfully, and apply these skills to managing relationships and conflict with others.

## Spanish seminars

We recognize that many of your employees will have a better understanding of the seminar content if it is conducted in Spanish. This section contains an overview of the seminars we offer in Spanish.

**Click the topic category links to find seminar descriptions.** If you need more information to find the right fit for your Spanish-speaking employees, please call your Employer Service Coordinator team. All Spanish seminars are offered as 60 minute presentations. Ask your ESC about additional time frames available.

#### **Emotional Well-Being**

- Blueprint for Emotional Wellness
- Change and Challenges: Navigating with Resilience
- Coping and Resilience in Challenging Times
- Embracing Optimism
- Finding Your Resilience After a Disaster
- Mental Health: You Can Make a Difference
- Minding Your Mental Health
- Work and Personal Life: The Balancing Act

#### **Stress Management**

- Holiday Stress: Putting "Happy" Back in the Holidays
- Mindfulness: Release the Stress
- Stress and Our Perceptions
- Stress Management IOI
- Stress Relief: Train Your Brain
- Under Pressure: Managing Workplace Stress

#### **Wellness**

- A Fresh Look at Healthy Eating
- Ditch Your Excuses! Commit to a Healthy Lifestyle
- Drug and Alcohol Awareness
- Exercise Essentials: Your Guide to Getting and Staying Active
- Know Your Numbers
- Make the Choice to Be Healthy
- Tobacco Cessation
- Wellness One Notes: Micro Moves or Better Health

#### **Family Matters**

- Family Conflict: Keeping the Peace
- Navigating Eldercare: A Compass for Caregivers

#### **Personal Development**

- Effective Communication Strategies
- Effective Time Management
- The Power of Gratitude
- Unique You: Personality Styles at Work

## Spanish seminars

#### Workplace Topics

- Beating Burnout
- Dealing with Difficult People
- Exceptional Customer Service
- Managing Change
- Managing Change: Downsizing Job Loss (Seminar Add-on)
- Managing Change: Surviving Transitions (Seminar Add-on)
- Presenting Your Best Professional Image
- Sexual Harassment Awareness for Employees
- Stress in Customer Service Roles
- Working Together: Diversity in the Workplace
- Workplace Conflict: Strategies and Solutions

#### **Management Trainings**

- Drug and Alcohol Awareness for Managers
- Manager's Guide: Sexual Harassment Awareness

#### **EAP Orientation**

- Employee Orientation to the EAP
- Employee Orientation to Confide Behavioral Health Navigator
- Manager's Guide to the EAP
- Manager's Guide to Confide Behavioral Health Navigator

#### **Financial Seminars**

- A Guide to Smart Homebuying Decisions
- Mastering Money Basics
- Retirement: Dreaming of the Future
- Retirement: Getting Started
- The Financial Well-Being Playbook



#### Help your managers perform at their best.

Your managers have a lot on their plates these days. From stressful workplace issues, such as performance management or substance use concerns, to honing skills needed to maximize success in a diverse and ever-evolving workplace. And everything in between.

The EAP offers a wide variety of seminars to help your managers handle issues BIG and small and help keep your business running effectively.



To learn more, contact your Jana McCusker at 603-506-7646 or jmccusker@schoolcare.org.

#### **Beating Burnout for Managers**

Most of us have bad days at work but when "bad days" become weeks, you may be looking at a state of burnout. In this seminar, we'll review what burnout looks and sounds like, and ways to discuss it openly. Then we'll explore proactive

#### Compassionate Leadership

for your team!

<u>50</u>90

60

Does compassion really belong in a leader's skill set? Research says yes! In this seminar, we'll discuss what compassion looks like in the workplace. You'll practice strategies for showing yourself compassion, as well ways to show your team that you care. Learn how you can use this powerful tool to drive productivity and engagement, and create positive working relationships with your team.

strategies to help you get ahead of burnout... for you and

Interactive scenarios included with 90-minute time frame.

#### Domestic Violence and the Workplace: A Manager's Role

Recognizing the signs of domestic violence and addressing it in a safe and respectful way can be a challenge. Join us to gain a better understanding of domestic violence and how it can impact the workplace. Learn and practice real-world response strategies and discover how your EAP can help.

## DOT Drug and Alcohol Supervisory Training – 2 hours

This seminar is only available to companies who have purchased DOT/SAP services through the EAP.

In transportation roles, substance use can be a matter of life and death. This seminar will review DOT regulations as they pertain to your industry. We'll discuss the signs of substance use and explore how to respond in real-life scenarios. You'll learn how to recognize reasonable suspicion and how to approach and assist an employee you suspect may have a problem.

This training will meet DOT requirements for a supervisory drug and alcohol training. It is not a comprehensive training on DOT regulations. Trainings are not specific to a modal agency, nor are they state-specific.

## Drug and Alcohol Awareness for Managers



Join us to talk about the role that you can play if substance use impacts your workplace. We'll review properties of commonly used drugs and how to recognize signs of substance use. Understand what "reasonable suspicion" is and isn't, and learn how to respond appropriately.

#### Effective Leadership Communication

It's hard to lead when no one is following. Connection is vital and communication is a key way to get it. Join us to explore how emotional intelligence shapes communication. Assess your skill-set for strengths and weakness. Learn strategies to help you connect with listeners and meet your goals.

#### Leading in Complexity

In complex situations, the management strategies you've been trained to use may stand in your way. Join us as we explore complexity in the workplace — what it is and why it can be difficult to manage. Learn how you can innovate, make decisions, and foster team creativity, even when the outcome is unclear.

#### Manager's Guide: Civility and Respect at Work

From rude interactions to thoughtless comments, disrespect can creep into any workplace. Left unaddressed, it can create an opening for increasingly more damaging behaviors. Gain strategies for identifying and responding to disrespect. We'll touch on harassment and bullying and share ideas for shaping a workplace culture where everyone feels valued.

#### Manager's Guide: Coaching in the Workplace\*



60

60

Looking for a way to boost performance on your team? Have you considered coaching? In this introduction to coaching, you'll learn how a coach approach can help increase productivity, drive improvements, and strengthen job satisfaction. We'll review when and how to apply a coaching strategy. And explore the skills needed to support coaching success.

\*This seminar is an introduction and does not constitute a comprehensive how-to training.



#### Manager's Guide: Communication Toolkit

Communication is one of the most valuable tools you have as a leader. As with any tool, it's important to learn how to use it most effectively. This seminar aligns communication strategies with managerial roles and goals to help you maximize your effectiveness. We'll review key verbal, non-verbal, and virtual skills, and share helpful tips for more effective listening.

#### Manager's Guide: Critical Incidents and the Workplace

A traumatic event at or in the area of your workplace can have a wide-reaching effect. Responding quickly and effectively can help the workforce navigate the stress with greater resilience. Gain insights, strategies, and resources that can help you be ready to respond with support in the immediate aftermath and beyond.

#### Manager's Guide: Depression in the Workplace

Join us for this overview of clinical depression and how it can impact the workplace. Learn how to respond and offer the support an employee may need. We'll also discuss suicide risk factors and warning signs, and management response strategies.

#### Manager's Guide: Gender Transition and the Workplace

When an employee begins a gender transition, the manager's role is to provide leadership that is both knowledgeable and sensitive. We'll review key concepts related to gender identity and discuss what it means to transition. You'll learn business best practices to support a transitioning employee and promote a respectful response to this change.

Recommended as a 90-minute seminar.

#### Manager's Guide: Grief and Loss at Work

When a death or serious illness impacts the workplace, it can present a manager with unique challenges. From breaking the news to supportive actions, a manager may be in uncharted territory. We'll review the grief process and explore how an empathetic approach can offer a roadmap. Practice with real-world scenarios to develop a confident ability to deliver sensitive support.

#### Manager's Guide: Inclusive Leadership

Diversity can have big payoffs, but creating a workplace environment that maximizes the benefits may be challenging. In this seminar, we'll discuss inclusivity and what it looks like. We'll explore the role of bias in management decisions and talk about the concept of cultural humility. Discover ways to promote team cohesion and equity in your workplace.

#### Manager's Guide: Leading Generations at Work

While the generations have much in common, there can be some differences when it comes to managing them. Understanding the influence of generational traits can give you an edge. Explore factors that shaped the generations and how they may show up in preferences and styles at work. Learn what drives disconnects and how you can reduce friction and bring out the best in your team.

#### Manager's Guide: Leading with Emotional Intelligence

Emotional intelligence has been identified as a key leadership trait. In this seminar, we'll take an in-depth look at the role of emotions in the workplace. Learn what emotional intelligence looks like in a management role, and gain strategies for using it to inspire, build relationships, and manage conflict effectively.

Recommended as a 90-minute seminar.

#### Manager's Guide: Making a Management Referral

You may have heard that the Employee Assistance Program can be a very useful management tool, but how does it work? We'll discuss the many ways management consultations can help in your role as a manager. Learn the steps for referring an employee to the EAP and discover resources available to you.

#### Manager's Guide: Managing Workplace Conflict

Conflict happens, but when disagreements go unresolved or escalate, it can lead to a stressful, even toxic, work environment. We'll share a stepwise approach to effectively evaluate signs of conflict and facilitate solutions. We'll discuss the value of constructive conflict and how to empower employees to make productive resolutions the norm.

#### Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email <u>jmccusker@schoolcare.org.</u> Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.





60



90

90



60

60

90

60

60

#### Manager's Guide: Mental Health at Work

Your ability to recognize and respond appropriately to signs of mental health distress in the workplace is an important way to support your employees. In this seminar, we'll look at the impact of stigma and the challenges of starting a conversation. We'll explore different scenarios and discuss what you might see and how to respond.

#### Manager's Guide: **Psychological Safety at Work**

Research tells us that psychological safety plays a vital role in a healthy workplace. Explore key related skills, such as communication strategies, delivering feedback and goal-setting. Learn how you can empower employees to more effectively collaborate and innovate.

#### Manager's Guide: Sexual Harassment Awareness

Sexual harassment is a serious workplace issue. Before you can address it, you need to be able to recognize it. Join us for this seminar to get a clear picture of what sexual harassment looks like and steps you can take if it happens in your workplace.

#### Manager's Guide: Strengthening Your Team

Your team works, but does it work well? Join us to discuss what goes into making an effective team. Explore your team's strengths and weaknesses. Review your role in bringing out their best. We'll discuss how to handle negative attitudes, styles, and behaviors that can impact the team dynamic.

#### Manager's Guide: Supporting **Employees After a Traumatic Event**

When an unexpected, traumatic event happens, everyone is affected. Join us to gain insight into how the workplace can be impacted. Learning what to expect can help you be prepared if an incident occurs. We'll share supportive responses that can help you and your employees regain balance.

#### Manager's Guide: 90 The Challenge of Organizational Change

Leading through a major change can be one of the biggest challenges you face as a manager. We'll discuss the change process and common reactions you may face. You'll gain strategies and tools you can use to support employees, maintain productivity, and keep your balance as you steer through unpredictable waters.

Interactive scenarios included with 90-minute time frame.

#### Manager's Guide to Performance Management

In this seminar, we'll teach you how to encourage optimal performance in an approachable way. We'll discuss how to give both positive and negative feedback, and how to develop clear, actionable goals. You'll learn strategies for managing difficult employees and discover how your EAP can offer assistance.

#### Manager's Guide to the EAP

Did you know that EAP spells support? You've probably heard that we offer an Employee Assistance Program (EAP) as a company benefit, but you may not be familiar with the wide range of benefits it provides. Join us to explore all the ways that your EAP can support you - as a manager and an employee.

#### Manager's Guide: **Violence in the Workplace**

No one wants to believe that violence could erupt in their workplace, but it can. In this seminar, you'll learn how preparation - as a manager and an individual - may help reduce the risk. We'll review red flags and triggers. Explore how to spot and stop trouble early. And discuss how to respond in threatening situations.

#### Managing a Virtual Team

For many, "going to work" means walking into a home office. This arrangement offers perks, but also brings challenges, especially for a manager. Join us to review best practices for managing a virtual team. Discuss performance management and productivity. Learn the value of trust and how to build it virtually.

#### Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.





60









#### Managing in a Hybrid Workplace

Managing in a flex-style work environment can bring new challenges. Learn core strategies for supporting your team and maximizing performance, including how to foster psychological safety, prioritize fairness, and nurture a cohesive culture. Discover how to be an effective leader for all employees, no matter where they work.

#### **Mindful Leadership**

The pace and pressures of today's work life can challenge any leader. The practice of mindful awareness can help tame the stress and bring clarity to decision-making. Join us to explore how mindfulness can positively impact performance and help you lead with authenticity and compassion.

#### **Stress Management for Managers: Employee Stress**

As a manager, you can't eliminate work stressors, but you are in a position to help employees manage them. We'll discuss how to spot signs of stress and address triggers. Learn moves to bring stress down and build resilience up.

#### **Stress Management for Managers: Manager Stress**

Stress and management are nearly synonymous. Take a timeout with us to get strategies you can use to bring the pressure down. We'll discuss in-the-moment strategies and proactive moves to help you better manage your stressors. Learn how to tap your resilience and gain control of stress.

#### Suicide Awareness for Managers

It's worrisome to imagine a suicidal employee, but knowing how to respond offers valuable preparation. We'll review facts about suicide and the impact on the workplace. You'll learn risk factors, how to talk to someone who is suicidal, and steps to take when someone may be at risk.

#### Supporting Employees During Stressful **Current Events**

When a distressing event occurs, it can cause uncertainty and intense emotions. We'll discuss the impact of stressful events and how that impact might show up in the workplace. We'll review how to provide meaningful support and share tips for communicating with care to help your team reclaim balance. And learn how your EAP can help.

#### Supporting Employees Through Change: **Returning to the Workplace**

A return to an in-office or hybrid work arrangement may be a dramatic change. In this seminar, we will review the change process and common reactions you may face as you manage your team through this transition. Get strategies and tools to help support your team and keep your balance as you steer through unpredictable waters.

#### **Talking to Employees About Sensitive Subjects**

Body odor, unpleasant habits, inappropriate behavior... bringing up sensitive topics to an employee can be a challenge. Learn why confronting issues indirectly doesn't work. Review behaviors that derail solutions. And get guidance on how to tackle issues directly, clearly, and with dignity.

#### The Impact of Racial Injustice: Supporting Employees

Events of racial injustice can impact you and your employees. Learn about stress reactions and how they might affect the workforce. We'll share communication best practices for addressing the topic with sensitivity. We'll also explore how you can support your employees and take good care of yourself.

#### Whole Person Wellness for Leaders

Join us to explore the idea of whole person health and how it can empower you as a leader. We'll discuss the impact of stress and how to become more stress-resistant and resilient. Strategies include building self-awareness, managing challenging mindsets and emotions, as well as investing in self-care, interpersonal connections, and the power of purpose.



To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org. Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.



60

60



60

60





# Legal and financial seminars

#### Keep your wallet healthy, too!

From planning holiday spending to paying for college or buying a house. Financial and legal issues can be confusing and extremely stressful.

The EAP can help your employees get and keep their finances in order. And we can help them cut through the "legal-speak" to understand their rights as they navigate the legal system.

Allow at least 6 – 8 weeks advance notice for legal or financial seminars. Please note: Legal and financial seminars are not available outside the United States. Legal and financial seminars are two employer service hours for each request.



To learn more, contact Jana McCusker at 603-506-7646 or jmccusker@schoolcare.org.

## Legal seminars

#### **Avoiding Holiday Shopping Fraud**

Huge sales, must-have gifts, and rushing for last minute items have become too familiar. When holiday shopping, we often let our guard down and accidentally expose personal financial information. In this class, our Fraud Resolution Specialist will discuss how to prevent fraudsters from using your shopping to their benefit.

#### **Avoiding Tax Filing Fraud**

Tax filing can expose a substantial amount of personal information - annual income, retirement plans, and Social Security number to name a few. Data thieves are looking to prey on this information and sell it on the dark web. In this class, our Fraud Resolution Specialist will discuss the warning signs of tax-related fraud and share tips on safely filing your taxes.

#### **Battling Unemployment Fraud**

With COVID-19, jobless claims have ballooned, creating a historic identity theft problem. Identity thieves are taking advantage of state unemployment (UE) systems overwhelmed to meet the unprecedented demand. In this class, our Fraud Resolution Specialist explains the prevalence of UE fraud and how to lessen its financial and identity theft damage.

#### **Data Breach Education**

We hear about data breaches all the time – another company is breached; another card scanner is hacked. The more we're desensitized to its reality, the more of a chance we're impacted by one. In this class, our Fraud Resolution Specialist will discuss how to evaluate the severity of data breaches and how to protect personal information.

#### **Detecting and Avoiding Scams**

Bank account and device access scams are not only giving thieves the ability to access your financial accounts, but they are also stealing your money. In this class, you will learn how to detect and avoid these scams and outline measures you can take in order to protect your financial assets.

#### **Estate Planning IOI**

60

60

30

60

60

60

30

60

30

Believe it or not, you have an estate! Think about family possessions, bank accounts, houses, investments, even furniture. Estate planning helps you prepare for how your estate will be distributed. In this class, we explore the common legal tools used to manage and preserve assets.

#### **ID Theft Protection IOI**

Today, someone becomes a victim of identity theft every two seconds. In this class, our Fraud Resolution Specialist will share tips on how to defend against identity thieves and how to lessen the impact when victimized. Let's pull back the curtain and reveal how fraudsters attempt to steal our data.

#### Legal Resources for Caregivers

For loved ones who have an inhibiting mental or physical condition, there are specific laws in place to protect their rights. In this class, we outline several legal tools and programs that assist the needs of the elderly and disabled, and how to help set them up for success.

#### **Personal Data Security**

A security incident's doesn't necessarily result in identity theft victimization. In this class, our Fraud Resolution Specialist will share the best practices to help maintain your personal information safety. We'll also discuss the identity protection and restoration services available to you through the Employee Assistance Program. This class is offered only as a response to a company data breach.

#### Planning Future Medical Decisions

If you become incapacitated or unconscious, an advance health care directive can help ensure predetermined health care choices are kept and ease the burden on your family. In this class, we discuss what legal documents are needed to start a future medical plan.

#### Social Media Privacy

Social media is designed to share information, photos, and thoughts with other people. But how safe is it to be sharing your private information on public platforms? In this class, our Fraud Resolution Specialist will discuss how oversharing can endanger personal and financial safety.

Some legal seminars are only available as webinars. Please consult with your Employer Service Coordinator.

Legal and financial seminars are two employer service hours (ESH) for each request.

Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org.

## **Financial seminars**

#### #Adulting: Surviving to Thriving

Adulting can be overwhelming, but it doesn't have to be. We'll explore opportunities and decisions for managing your finances as an adult and provide some strategies for overcoming common obstacles. Learn about topics like budgeting, saving, investing, and debt management, communication and goals. Whether you're just starting or want to refine your skills, this event can provide tools and knowledge to help you.

#### A Guide to Smart Homebuying Decisions **60**

Buying a house could be one of the largest purchases you ever make. This event can help you navigate the process. We'll cover topics like budgeting, financing options, and finding a real estate agent. You'll learn about avoiding common pitfalls and different types of mortgages. We'll explore some financial benefits, such as potential tax advantages and building equity.

#### **Balancing Your Financial & Emotional Well-Being**

Stress is something we all experience. Financial and emotional strains are common, routinely appear together, and can significantly influence our lives. Successfully reducing these stressors is key to overall wellness. We'll walk through several financial challenges and offer tips on how to manage them. We'll also talk about how to work with resources and how professionals can help.

#### **Building Financial Resilience**

We may all face a financial setback at some point in life. How will you react? What is the plan? We will walk you through a process that includes assessing the challenge and the impact on your finances. Then we'll review how you can take action and get prepared for future difficulties.

#### **Dollars & Sense: A Guide to Budgeting**

60

(SP)

60

60

30 60

Sticking to a budget can be tricky. But it can also help you build a positive cash flow and reach financial goals! We'll outline a process for creating a spending plan that fits your needs and offer practical tips for making it last. Learn what goes into a budget and gain control of your money. Whether you're new to budgeting or want to improve your current approach, you can gain valuable resources for achieving financial stability.

#### **Estate Planning: Financial Basics**

60

Many people put off estate planning until it's too late. We'll provide practical tips for creating a plan that reflects your values and goals. We'll cover various financial factors and tools that can help protect your assets and ensure your wishes are carried out - like wills, trusts, powers of attorney, and healthcare directives. Join us to learn how you can start securing your legacy today.

#### **Investing Basics: Growing Your Wealth**



Investing can be intimidating, especially if you're new to the game. We'll talk about the basics of investing, including different types and evaluating risk and return. Whether you're saving for retirement or just want to grow your wealth, this event can provide education, tools, and confidence to help you get started.

#### **Managing Financial Needs of Children and Aging Parents**

30	60

Navigating personal finances can be daunting for anyone, but if you support your children and aging parents or grandparents, you are likely facing much greater challenges than most. Help has arrived! We'll show you how to assess your financial and personal capacity and set realistic boundaries to help you through this stage of life. We'll talk about how to handle setbacks and remain resilient, and provide resources to help you manage your financial goals.

Legal and financial seminars are two employer service hours (ESH) for each request.



To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org.

## **Financial seminars**

#### **Mastering Money Basics**

SP 30

If you want to feel confident about your personal finances, consider following a plan that has four components: controlling spending, managing debt, prioritizing savings and maintaining excellent credit. If you lose focus on any of these disciplines, you risk adding stress to your life. This class explains the importance of each component of your plan and helps you get started.

#### New Year. New You: **Turning Goals Into Reality**

Many of us start the new year with big dreams and ambitious goals, but as time goes on, we find it hard to reach the finish line. We'll explore the art of goal-setting and provide ideas for staying motivated. Learn about anticipating challenges and ways to celebrate your progress.

#### **Overcoming Debt & Achieving Financial Freedom**

Debt is one of the biggest obstacles keeping people from reaching their financial goals. This event will encourage you to prioritize debt management and provide options for getting started. We'll review specific debt reduction strategies and how to write and follow SMART goals. We hope you leave this event motivated and more confident about reducing your debt.

#### Planning for College IOI

Financing a college education is a big task. This event explores things you may need to know about funding education, including how to apply for federal and state financial aid, scholarships and grants, and other funding options like a 529 plan. We'll also touch on budgeting for college expenses. Whether you're supporting a loved one or you're a student yourself, this event can help.

#### **Relationships & Money**

60

SP

Money can be a tricky subject, especially when it comes to relationships. This event explores the various ways that finances can impact relationships and how you might approach money in a healthy and sustainable way. Learn best practices to improve communication skills with friends and family.

#### **Retirement: Dreaming of the Future**

For a satisfying retirement, it's important to integrate your finances with your passions, purposes, and priorities. What do you imagine for your retirement lifestyle and expenses? Your current decisions will impact whether you can sustain the future you envision. Learn how you might assess where you'll live, your travel expenses, funding new skills and hobbies, opportunities to give back, and the implications of different lifestyle decisions.

#### **Retirement: Getting Started**

When mid-to-late career, a critical step towards a solid retirement plan is creating and establishing savings goals. Knowing there are many competing needs for the dollars you save, we'll review goal-setting strategies that can help you stay on track. Learn about estimating how much you may need to save by the time you retire, calculating the amount to invest each month, and retirement account options..

#### Smart Money Moves: **Holiday Planning**

60

The holidays are a time for celebration but can also bring stress and financial strain. We'll look at the financial side of holiday planning and provide ideas for keeping your budget in check while enjoying the festive season. Learn about budgeting for gifts and entertainment, and get tips for finding deals and leveraging technology. We'll discuss thoughtful gift-giving strategies, hosting a gathering on a budget, and avoiding debt. Recommend scheduling in October.

Legal and financial seminars are two employer service hours (ESH) for each request.

Available formats: 30 minute 60 minute 90 minute SP Spanish

To coordinate a seminar, please call 603-506-7646 or email jmccusker@schoolcare.org.

Please note that Employer Service Hours will be deducted from your account for cancellations/changes with less than five full business days' notice.

#### Smart Money Moves: Tips for Major Purchases

Whether it's a car, living room furniture, or a washer and dryer, big purchases take some special planning. We will discuss factors such as buying now versus later, saving versus financing, and buying versus leasing. We'll also explore credit and budget implications, as well as strategies for planning ahead and saving money in the long term.

#### Smart Tax Moves: Understanding Tax Returns

This event is designed to help you better understand and feel more confident about the tax filing process. Learn about the basics of tax returns, such as determining your filing status and calculating your taxable income, and more advanced topics like tax deductions and credits. We'll also explore the different types of tax returns, including federal and state returns, and how to file each one.

#### The Financial Well-Being Playbook

Learn from those who have gone before you! This event shares the habits commonly practiced by people who have little financial stress in their lives. Our coaching staff has conducted over a million financial consultations, and the most experienced coaches were interviewed to develop this presentation. The goal is for attendees to take pride in the processes they are practicing well and to develop an action plan to address the habits they would like to improve.

#### The Student Loan Survival Guide

60

Repaying student loans can be a daunting task, but it is possible! We'll explore some of the elements you can use to create a student loan repayment plan, including evaluating your repayment options, negotiating with lenders, and adjusting your budget to help with timely payments. We'll also look at options like consolidating loans, refinancing, and how to apply for loan forgiveness programs.

#### Thriving in Challenging Economic Times

60

SP)

30

60

Feeling the sting of a tough economy? Market changes and inflation can lead to rising levels of financial frustration. We will discuss steps you can consider to reduce or avoid added stress. We'll also talk about what may be causing the change in prices, how you might adjust your budget, and resources available to you.

#### Unlocking the Power of Your Credit **30**

Credit plays a vital role in achieving financial health, yet many people struggle to understand and effectively manage their credit. In this informative and engaging session, we'll dive into the fundamentals of credit, including how it works, how to establish and maintain good credit, and common mistakes to avoid.

Available formats: 30 minute 60 minute 90 minute SP Spanish

#Adulting: Surviving to Thriving	
Achieving Success: Using Goals to Get There	19
Adapting to a Return to the Workplace	
A Fresh Look at Healthy Eating	15
Age Is Just a Number: 50 and Beyond	IS
A Guide to Smart Homebuying Decisions	
Anniversary of a Traumatic Event: Managing Distress	ç
Avoiding Holiday Shopping Fraud	36
Avoiding Tax Filing Fraud	
Balancing Your Financial & Emotional Well-being	
Battling Unemployment Fraud	36
Beating Burnout	
Beating Burnout for Managers	3
Beating the "Blahs": Small Steps to Flourishing	c
Blueprint for Emotional Wellness	g
Boosting Your Brain Health	15
Bridging Divides: Beyond Agree to Disagree	19
Bridging the Gaps: Generations Working Together	
Bring Your Child to Work Day: Go Green!	23
Bring Your Child to Work Day: Mindfulness for Kids	23
Bring Your Child to Work Day:	
The Power of Positive Thinking	
Building Financial Resilience	
Caregiving IOI	
Caring for the Caregiver	
Change and Challenges: Navigating with Resilience	9
Channeling Your Inner Winner	19
Civility and Respect at Work	
Compassionate Leadership	3
Conquering Compassion Fatigue	22

Conquering the Winter Blues9
Conversations About End of Life9
Coping and Resilience in Challenging Times9
Coping in the Aftermath of a Mass Shooting9
Coping with the Impact of Racial Injustice9
Creating a Positive Work Environment
Data Breach Education
Dealing with Difficult People22
De-Stress at Your Desk
Detecting and Avoiding Scams
Ditch Your Excuses! Commit to a Healthy Lifestyle15
Diversity: Let's Talk About It
Dollars & Sense: A Guide to Budgeting
Domestic Violence and the Workplace: A Manager's Role3
Domestic Violence Awareness
DOT Drug and Alcohol Supervisory Training
Dreaming of a Good Night's Sleep15
Drug and Alcohol Awareness15
Drug and Alcohol Awareness for Managers
Eat Well to Feel Well: Food and Your Mental Health
Effective Communication Skills 19
Effective Communication Strategies 19
Effective Leadership Communication
Effective Teamwork: Strategies for Working Together22
Effective Time Management
Embracing Optimism
Emotional Exhaustion: Fighting the FatigueIO
Emotional Fitness: Dealing with Difficult Emotions
Emotional Fitness: Embracing Empathy12

Emotional Fitness: Practicing Self-Compassion
Employee Orientation to Confide Behavioral Health Navigator7
Employee Orientation to the EAP
Endings and Opportunities: The Power of Acceptance
EQ and You: Connect for Success 19
EQ and You: Connect for Success Workshop
EQ and You: Customer Service with Care
Estate Planning IOI
Estate Planning: Financial Basics
Everyday Mindfulness
Exceptional Customer Service
Exercise Essentials: Your Guide to Getting and Staying Active
Experiencing Mindfulness Series: Part I – An Introduction13
Experiencing Mindfulness Series: Part 2 - How Can It Help?13
Experiencing Mindfulness Series: Part 3 – Positive Impacts13
Family Conflict: Keeping the Peace
Family Life: The Juggling Act
Finding Your Drive
Finding Your Resilience
Finding Your Resilience After a Disaster
Frugal But Fun: Making the Most of Your Money20
Gender Transition and the Workplace: A Guide for Coworkers22
Giving to Yourself20
Grandparenting: What's Great About Being Grand?I7
Healthy Eating for Kids
Healthy Eating in a Hurry-Up World
Healthy Life Tips for Men15
Healthy Life Tips for Women15
Helping Children Cope with Traumatic Events
Holiday Happiness: Don't Let the Humbugs BiteIO
Holiday Stress: Putting "Happy" Back in the Holidays

ID Theft Protection IOI	36
Inclusive Leadership Workshop	27
Keeping Up with the iKids	17
Know Your Numbers	16
Leading Generations at Work Workshop	27
Leading in Complexity	31
Leading in Complexity Workshop	27
Leading with Emotional Intelligence Workshop	27
Legal Resources for Caregivers	36
Less Is More: Simplifying Your Life	20
Life After Work: Envisioning Retirement	20
Life on the Road: Business Travel Tips	23
Life with Cancer	10
Living with a Chronic Condition	16
Living with Grief and Loss	10
Living with Pain	16
Living with the Threat of Violent Attacks	10
Make Peace with Time	20
Make the Choice to Be Healthy	16
Manager's Guide: Challenge of Organizational Change	33
Manager's Guide: Civility and Respect at Work	31
Manager's Guide: Coaching in the Workplace	32
Manager's Guide: Communication Toolkit	32
Manager's Guide: Critical Incidents and the Workplace	32
Manager's Guide: Depression in the Workplace	32
Manager's Guide: Gender Transition and the Workplace	32
Manager's Guide: Grief and Loss at Work	32
Manager's Guide: Inclusive Leadership	32
Manager's Guide: Leading Generations at Work	32
Manager's Guide: Leading with Emotional Intelligence	32
Manager's Guide: Making a Management Referral	32
Manager's Guide: Managing Workplace Conflict	33
Manager's Guide: Mental Health at Work	33
Manager's Guide: Psychological Safety at Work	33

Manager's Guide: Sexual Harassment Awareness
Manager's Guide: Strengthening Your Team
Manager's Guide: Supporting Employees
After a Traumatic Event
Manager's Guide to Confide Behavioral Health Navigator7
Manager's Guide to Performance Management
Manager's Guide to the EAP
Manager's Guide: Violence in the Workplace
Managing a Virtual Team
Managing Change23
Managing Change Downsizing Job Loss (Seminar Add-on)23
Managing Change Surviving Transitions (Seminar Add-on)23
Managing Financial Needs of Children & Aging Parents
Managing Financial Stress
Managing in a Hybrid Workplace
Mastering Money Basics 38
Mental Health: Let's Talk About It 10
Mental Health: You Can Make a Difference 10
Military Cultural Awareness Series:
Part I – Introduction to Military Culture
Military Cultural Awareness Series:
Part 2 – Understanding the Deployment Cycle
Military Cultural Awareness Series: Part 3 – Exploring Risk of Suicide and PTSD23
Mindful Leadership
Mindfulness: Release the Stress
Minding Your Mental Health
Navigating Back-to-School Challenges
Navigating Edercare: A Compass for Caregivers
Navigating Your Child's Teen Years
New Parents: Off to a Good Start
New Year, New You: Turning Goals Into Reality
Not All Stress Is Created Equal
Overcoming Debt & Achieving Financial Freedom
Parent Prep for a Super Summer

Pay It Forward: A Guide to Giving Back	20
Personal Data Security	
Planning for College IOI	
Planning Future Medical Decisions	
Positive Parenting: Managing Behavior	18
Presenting Your Best Professional Image	
Psychological Safety at Work Workshop	
Racial Targeting and Acts of Violence: Strategies for Co	ping II
Refresh, Refocus, Relax: Techniques that Work	13
Relationships & Money	
Release, Refresh, Refocus: Breathwork	14
Release, Refresh, Refocus: Mindful Meditation	14
Release, Refresh, Refocus: Progressive Relaxation	14
Retirement: Dreaming of the Future	
Retirement: Getting Started	
Revitalize Your Relationship	18
Secrets of Happiness	11
Sexual Harassment Awareness for Employees	
Shift Work Strategies	
Smart Money Moves: Holiday Planning	
Smart Money Moves: Tips for Major Purchases	
Smart Tax Moves: Understanding Tax Returns	
Social Media Privacy	
Spread Too Thin: Life in the Sandwich Generation	18
Stealth Stressors: Life in the Digital Age	14
Sticks and Stones Understanding Childhood Bullying	18
Strategies for Caregiving Challenges	18
Stress and Our Perceptions	14
Stress and the First Responder	
Stress and Your Child	18
Stress in Customer Service Roles	
Stress Less: Mind and Body Strategies	14
Stress Management IOI	14
Stress Management for Managers: Employee Stress	

Stress Management for Managers: Manager Stress	34
Stress Relief: Train Your Brain	14
Suicide Awareness	11
Suicide Awareness for Managers	
Supporting Employees Through Change: Returning to the Workplace	34
Taking Charge of Your Health Care	16
Talking to Children About Death	18
Talking to Employees About Sensitive Subjects	
Teens: Risky Behavior and Good Choices	18
The Financial Well-being Playbook	
The Impact of Racial Injustice: Supporting Employees	
The Opioid Crisis and You	16
The Power of Authenticity	20
The Power of Compassion	20
The Power of Connection: At Work	11
The Power of Connection: Healthy Relationships	11
The Power of Connection: Tackling Loneliness	11
The Power of Gratitude	20
The Power of Initiative	20
The Power of Purpose	21
The Student Loan Survival Guide	
Thriving in Challenging Economic Times	

Thriving Through UncertaintyII
Tobacco Cessation
Try It! Exploring New Things21
Under Pressure: Managing Workplace Stress14
Understanding Addictive BehaviorsII
Understanding AnxietyII
Understanding Depression12
Understanding Post-Traumatic Stress12
Unique You: Personality Styles at Work21
Unlocking the Power of Your Credit
Violence in the Workplace24
Wellness One Notes: Micro Moves for Better Health
What's for Dinner? Healthy Meal Planning
When Mood Meets Food: Strategies for Stress Eaters
Whole Person Wellness for Leaders
Why We Get Angry and What to Do About It12
Why We Worry and What to Do About It12
Work and Personal Life: Finding Harmony12
Work from Home: Maximize Your Success
Working Together: Diversity in the Workplace
Workplace Bullying24
Workplace Conflict: Strategies and Solutions

All Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group. All models used for illustrative purposes only. Copying, reproduction, modification, or distribution of this material in whole or in part is prohibited without express prior written consent from The Cigna Group.



881065i 10/23 © 2023 Cigna Healthcare. Use and distribution limited solely to authorized personnel. Some content provided under license.