



Let Optum Home Delivery Pharmacy bring your medications to you



United
Healthcare®
Group Medicare Advantage



With Optum[®] Home Delivery Pharmacy, you can get a 3-month supply of your eligible medications

You also get free standard delivery, 24/7 pharmacist support and online tools to easily place and track orders, compare prices, refill prescriptions and more.



Skip the trips

Your medications can be delivered to you. You don't even have to leave home or wait in the pharmacy line.



Stay on track

Switching to a 3-month supply of your medications helps make it easier to have on hand. You can even sign up for automatic refills.



Save some money

You may pay less than what you do at in-store pharmacies. Plus, you do not have to pay shipping costs when you choose standard shipping.



Pay your way

Make 1 payment upfront or split it up into 3 equal monthly payments with flexible payment options.

Ready for home delivery?

Optum Home Delivery can help you set up your first delivery, including pharmacy transfers and sending prescriber requests. If a prescription requires a prior authorization, they can start that request for you. After your plan begins, continue to have your eligible medications sent to you by transferring your prescriptions to Optum Home Delivery.

Here are the ways to sign up:



retiree.uhc.com/SchoolCare
or with
the **Optum Rx app**



Or, ask your provider to send
an electronic prescription to
Optum Home Delivery



Or, call Optum Home Delivery
at **1-888-279-1828**, TTY **711**

After your account is set up, you can:

- ✓ Review, track or update your medications as needed
- ✓ Sign up for automatic refills for your eligible medications
- ✓ Download the Optum Rx app so you can easily manage your medications any time



Frequently asked questions

Is Optum Home Delivery Pharmacy in my plan's network?

Yes, it's part of your plan's pharmacy network.

Once I've enrolled in Optum Home Delivery, how long will it take to get my medications?

Medications should arrive 10 business days after the pharmacy receives completed new and refill orders.

Do I need to set up a home delivery account?

Yes. Before they can ship your first order, you need to set up your account and provide your payment method (credit card, debit card or bank account). Using your account, you can go online or use the app any time to place and track orders, check prices, and more.

What is a long-term medication?

Long-term medications are those you take on a regular basis. They may also be called "maintenance medications." These may be taken for high blood pressure, cholesterol and depression, just to name a few.

Can I use home delivery for any medication?

Most drugs are available through home delivery. See which of your prescriptions can be filled through home delivery by going online or using the app.

What is ePrescribe?

It's a way for your provider to send electronic prescriptions to Optum Home Delivery. It is faster than mailing and faxing prescriptions. Controlled substances can only be ordered by ePrescribe. Some exceptions apply.

How do the flexible payment options work?

Call the Customer Service number listed on the inside of this brochure and ask to split your payments. They'll split the cost for that order into 3 equal monthly payments that will be charged automatically to the payment method on file. When you make the first payment, they'll ship the entire supply. Then, they'll remind you before the other payments are due.

How does the automatic refill program work?

Go online or use the app to see and enroll all eligible medications. Then, Optum Home Delivery will send your refills when it's time. They will notify you before they ship and they'll use your approved payment method on file. It's that easy.

Will all my medications transfer to Optum Home Delivery?

Many, but not all, medications will transfer. Medications that are considered controlled substances (such as opioids), expired medications, medications with no refills left, and compound medications will not transfer. You may need your provider to write a new prescription. In addition, prescriptions filled at local and/or retail pharmacies will not transfer.

How can I check to see if my medications have been transferred to Optum Home Delivery?

After your plan starts, you can call **1-888-279-1828**, TTY **711** or go online at **retiree.uhc.com/SchoolCare**, or use the app.

What if one or more of my home delivery prescriptions are not listed?

If you ordered a medication from your former home delivery pharmacy that is not listed, you may need a new prescription to fill through Optum Home Delivery. Please let your provider know to send electronic prescriptions to Optum Home Delivery.

What if I can't see my prescriber or provider for a new prescription?

If you are not able to speak with your provider before your plan coverage begins or you run out of your medication, the plan may cover at least a 1-month supply of your drug at a network pharmacy within the first 90 days of the new plan year. This is called a transition supply.

Will my medications still be covered?

Coverage can change, so it is important to review your plan's formulary or drug list. Log in to **retiree.uhc.com/SchoolCare** or use the app to see the most current list of your covered medications.